

FQ1 2021/22 KPIs with no data for reporting

CPD104_01 Number of capacity building support sessions held with community groups.

CSS101_01 Improve the current accuracy rate for registration of births, deaths and marriages by the Council's Registration Service.

This is an annual Measure but it looks back retrospectively to the registrations completed in 2020 as the accuracy is determined by independent inspection by National Records of Scotland. They are still doing that inspection so this figure is still the one from 2019. As soon as NRS complete their audit and publish the figure this metric will be updated.

DEG110_01 The 12 month survival rate of new small and medium sized businesses.

The data is still unavailable. An update on current status and future plans for survival monitoring has been requested. The survival rate of new SME businesses is monitoring activity undertaken by the Business Gateway National Unit (BGNU), COSLA.

LRS115_03 The percentage of subject access requests that are responded to within the Data Protection Act timescales

The reports are run at the start of the second month after the quarter end. As with FOIs and Stage